

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: Tetsuro MOTOYAMA et al.

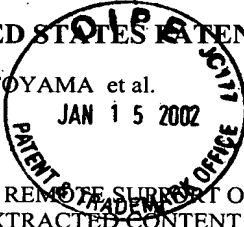
SERIAL NO: 09/975,938

FILED: 10/15/2001

FOR: METHOD AND SYSTEM OF REMOTE SUPPORT OF DEVICE USING E-MAIL HANDLING DIFFERENT TYPE AND DATA BY PARSING THE EXTRACTED CONTENT LINE

GAU: 2644

EXAMINER:



INFORMATION DISCLOSURE/RELATED CASE STATEMENT UNDER 37 CFR 1.97

ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

SIR:

Applicant(s) wish to disclose the following information.

REFERENCES

- ☐ The applicant(s) wish to make of record the references listed on the attached form PTO-1449. Copies of the listed references are attached, where required, as are either statements of relevancy or any readily available English translations of pertinent portions of any non-English language references.
- ☐ A check is attached in the amount required under 37 CFR §1.17(p).

RELATED CASES

- ☒ Attached is a list of applicant's pending application(s) or issued patent(s) which may be related to the present application. A copy of the patent(s), together with a copy of the specifications, claims and drawings of the pending application(s) is attached along with PTO 1449.
- ☐ A check is attached in the amount required under 37 CFR §1.17(p).

CERTIFICATION

- ☐ Each item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement.
- ☐ No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the knowledge of the undersigned, having made reasonable inquiry, was known to any individual designated in 37 CFR §1.56(c) more than three months prior to the filing of this statement.

DEPOSIT ACCOUNT

- ☒ Please charge any additional fees for the papers being filed herewith and for which no check is enclosed herewith, or credit any overpayment to deposit account number 15-0030. A duplicate copy of this sheet is enclosed.



22850

Tel. (703) 413-3000
Fax. (703) 413-2220
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Respectfully submitted,

OBLON, SPIVAK, McCLELLAND,
MAIER & NEUSTADT, P.C.

Joseph A. Scafetta Jr.

James J. Kulbaski

Registration No. 34,648

Joseph A. Scafetta, Jr.
Registration No. 26,803

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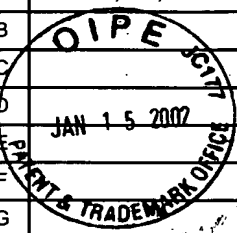
Registration No. 34,648

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Registration No. 26,803

| Form PTO 1449 (Modified) | | U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE | | ATTY DOCKET NO. 205850US2 | | SERIAL NO. 09/975,938 | |
|---|--------------------|--|----------|--------------------------------------|-----------------|-------------------------------|--|
| LIST OF REFERENCES CITED BY APPLICANT <div style="position: absolute; top: 50px; left: 100px; border: 2px solid black; border-radius: 50%; padding: 10px; transform: rotate(-15deg);"> OLPF JAN 15 2002 PATENT & TRADEMARK OFFICE </div> | | | | APPLICANT Tetsuro MOTOYAMA et al. | | | |
| | | | | FILING DATE 10/15/2001 | | GROUP 2644 | |
| U.S. PATENT DOCUMENTS | | | | | | | |
| EXAMINER INITIAL | DOCUMENT NUMBER | DATE | NAME | CLASS | SUB CLASS | FILING DATE IF APPROPRIATE | |
| | AA | 5,412,779 | 05/02/95 | MOTOYAMA | | | |
| | AB | 5,537,554 | 07/16/96 | MOTOYAMA | | | |
| | AC | 5,819,110 | 10/06/98 | MOTOYAMA | | | |
| | AD | 5,544,289 | 08/06/96 | MOTOYAMA | | | |
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| | AN | 6,279,015 | 08/21/01 | FONG et al. | | | |
| FOREIGN PATENT DOCUMENTS | | | | | | | |
| | DOCUMENT NUMBER | DATE | COUNTRY | TRANSLATION YES NO | | | |
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| | AP | | | | | | |
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| OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, etc.) | | | | | | | |
| | AW | | | | | | |
| | AX | | | | | | |
| | AY | | | | | | |
| | AZ | | | | | | |
| Examiner | | | | | Date Considered | | |
| *Examiner: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. | | | | | | | |

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| Form PTO 1449 (Modified) | | U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE | | ATTY DOCKET NO. 205850US2 | | SERIAL NO. 09/975,938 | |
| LIST OF REFERENCES CITED BY APPLICANT | | | | APPLICANT Tetsuro MOTOYAMA et al. | | | |
| | | | | FILING DATE 10/15/2001 | | GROUP 2644 | |
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| | AA | 6,208,956 | 03/27/01 | MOTOYAMA | | | |
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| | AX | | | | | | |
| | AY | | | | | | |
| | AZ | | | | | | |
| Examiner | | | | | Date Considered | | |
| <small>*Examiner: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.</small> | | | | | | | |



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LIST OF RELATED CASES

| <u>Docket Number</u> | <u>Serial or Patent No.</u> | <u>Filing or Issue Date</u> | <u>Status or Patentee</u> |
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| 5244-0024-37 FWC I | 5,412,779 | 05/02/95 | MOTOYAMA |
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*Present application; listed for information.

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